



產品價格及送貨服務收費調整 - 2024年1月1日生效

親愛的客戶：

隨著我們進入2024年，持續的全球危機的影響仍然存在，今年隨著海外市場的匯率大幅增加，伴隨著進口產品和服務價格的上漲，影響繼續擴大。

Hilti一直在努力減輕這些上漲並減緩對我們客戶的影響，繼續致力於為您提供最新的產品和服務創新的同時，我們仍不斷努力提高我們的服務效率，並盡力減少相關製造和物流成本對您的影響。但是，面對大環境眾多不利因素，我們的產品價格和運費將從**2024年1月1日**起進行調整。

任何在2024年1月1日之前透過官網 (www.hilti.com.tw) 下訂的並安排在2024年1月18日或之後預定交貨的訂單，將不會得到確認。您將收到我們的客戶服務代表對此類訂單的最終確認。

產品價格

請聯絡您的客戶經理或於2024年1月1日後登入網站：www.hilti.com.tw了解最新產品及服務價格。

2024年送貨服務收費

送貨服務	訂單金額小於 16,000 NTD 或大於 26,000 NTD (未稅)	訂單金額在16,000 NTD 至 26,000 NTD 區間內 (未稅)
標準送貨 (含網路及非網路上採購)	260 NTD	訂單金額1%
快遞當日送貨 (僅限特定區域*)	380 NTD	380 NTD
週六送貨 (不含偏遠地區*)	380 NTD	380 NTD
維修取貨&運送 (保固期外)	220 NTD	220 NTD
特殊要求送貨	依要求報價	依要求報價

*詳情請參考我們的網站或聯繫客服

如您對這次更改有任何疑問，或需要進一步了解，請直接聯繫您的喜利得客戶服務經理。

我們衷心期待您能夠理解此次價格調整決定，本公司會致力與您持續多年合作的夥伴關係。順祝 商祺！

盧俊文

台灣區總經理

喜利得 (台灣) 股份有限公司

2023年11月07日



Hilti Product & Delivery Charges Adjustment – Effective on 1st Jan 2024

Dear Valued Customer,

As we move into 2024, the effects of the ongoing global crisis remain and continue to widen with significant exchange rate increases across products and services in all markets.

Hilti has worked continuously to mitigate these increases and limit the impact on our customers, while keeping our continuous commitment to provide you with the latest innovation in products and services, we also continuously strive to improve our business efficiencies and minimize the impact of these increases in associated manufacturing and logistic costs to you. However, based on the unfavorable factors, our product prices and delivery charges will be adjusted from **1st January 2024**.

Any orders placed before 1stJan. 2024 via Hilti Online (www.hilti.com.tw) with scheduled delivery on or after 18th January 2024 will not be confirmed. You will receive a final confirmation for such orders from our Customer Service representative.

Product Prices:

For product and services prices, please contact your Account Manager or login at www.hilti.com.tw after 1st January 2024.

2024 Delivery Charges:

Delivery Services	Order value < 16,000 NTD or > 26,000 NTD (before VAT)	16,000 NTD ≤ Order value ≤ 26,000 NTD (before VAT)
Standard Delivery	260 NTD	1% of order NS
Express Same Day (only for specific area*)	380 NTD	380 NTD
Saturday (exclude remote area*)	380 NTD	380 NTD
Repair Pick-up & Delivery (out of warranty)	220 NTD	220 NTD
Special Request Delivery	On Request	On Request

*Please refer to our website or contact Customer Service for details

Should you have any questions regarding these changes, or require further details, please do not hesitate to contact your Hilti Account Manager.

We appreciate your understanding to this decision, and we remain committed to our ongoing partnership.

Yours sincerely,

Chris Lo
General Manager
Hilti Taiwan